

Avon and Somerset Constabulary Professional Standards Department (PSD) Performance Information - November 2017

Note: all quoted numbers below are as defined in: IPCC (Independent Police Complaints Commission) - Guidance on the recording of complaints under the Police Reform Act 2002

Total number of Complaints Recorded - Rolling 12-months	859	1123
Total number of Complaints Recorded - April Year-to-Date	606	757

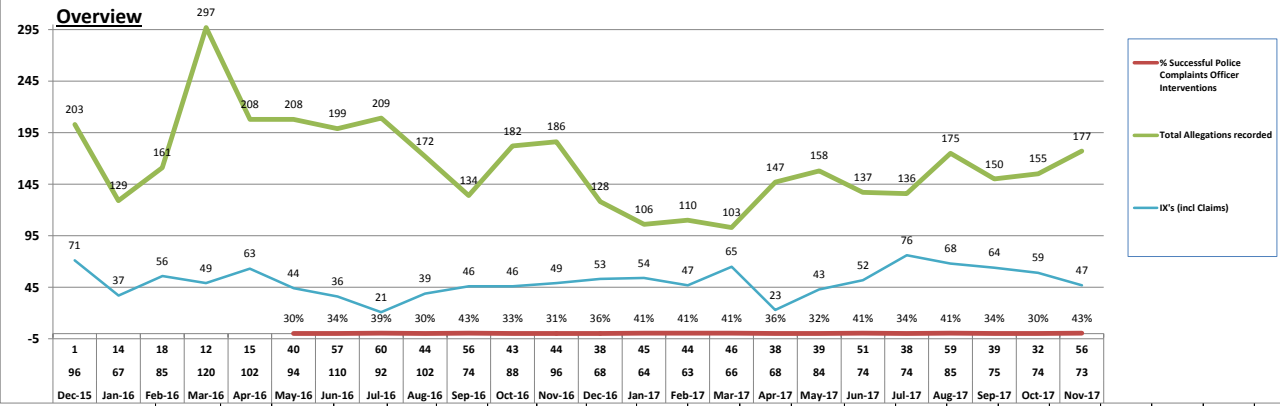
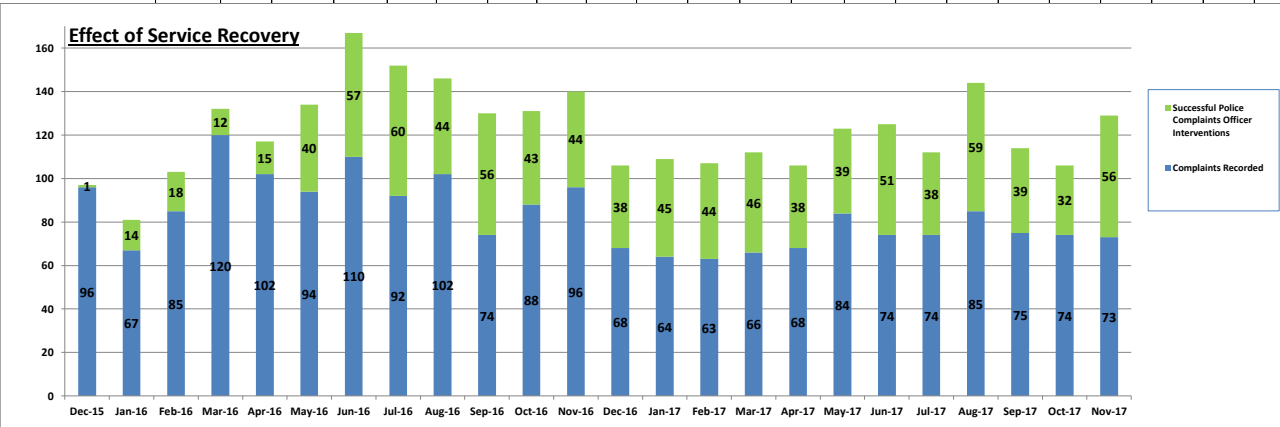
1) Recorded complaints and Police Complaints Officer interventions		Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17
Complaints Recorded		96	67	85	120	102	94	110	92	102	74	88	96	68	64	63	66	68	84	74	74	85	75	74	73
Successful Police Complaints Officer Interventions		1	14	18	12	15	40	57	60	44	56	43	44	38	45	44	46	38	39	51	38	59	39	32	56
Total Police Complaints Officer Interventions		1	14	18	12	15	40	57	63	46	57	48	49	41	53	49	51	40	40	52	42	67	41	38	60
% Successful Police Complaints Officer Interventions							30%	34%	39%	30%	43%	33%	31%	36%	41%	41%	41%	36%	32%	41%	34%	41%	34%	30%	43%
Total Allegations recorded		203	129	161	297	208	199	209	172	134	182	186	128	106	110	103	147	158	137	136	175	150	155	177	
IX's (incl Claims)		71	37	56	49	63	44	36	21	39	46	46	49	53	54	47	65	23	43	52	76	68	64	59	47
IX's (Claims only)		24	10	18	16	22	18	16	5	9	15	15	17	9	8	19	2	11	13	16	32	14	7	19	
Unsuccessful Police Complaints Officer Interventions									3	2	1	5	5	3	8	5	5	2	1	1	4	8	2	6	4
Police Complaints Officer Interventions % <72 hours (3 working days)														100%	100%	100%	100%	100%	100%	90%	55%	36%	70%	34%	
No. of Allegations Finalised		190	156	221	153	189	194	207	233	164	167	165	202	169	191	101	127	141	135	149	109	115	110	183	

2) Number of cases (CO and CM) subject to Special Requirements - split between Misconduct and Gross Misconduct		Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17
Gross Misconduct		1	6	8	9	7	6	9	9	6	6	6	6	3	9	7	4	6	7	7	5	7	5	4	4	5
Misconduct		4	8	2	6	17	14	9	5	7	9	4	3	8	7	8	6	2	6	2	4	11	2	6	4	5
Total		5	14	10	15	24	20	18	14	13	15	10	9	11	16	15	10	8	13	9	9	18	7	10	8	10

3) % of complaint investigations allocated to area/dept versus PSD in numbers and as a % of all		Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17
PSD		12	19	13	8	14	5	9	7	8	9	8	13
Local Res. Area		21	18	31	35	38	58	31	42	46	57	49	58
Local Res. PSD		13	5	6	3	2	3	8	10	14	19	13	16
Local Res. Others		19	20	13	16	11	17	25	30	17	23	12	15
Total		65	63	63	62	65	83	74	100%	81	100%	85	100%
Conduct allocated to PSD		14	10	7	14	8	12	5	15	12	8	11	14

4) Appeals, split between IPCC and force and number and % of those upheld		Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17		
IPCC Non-recording appeals upheld		2	0	0	3	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	
IPCC Investigations Appeals Upheld		1	1	2	2	2	0	3	4	0	3	2	1	0	2	1	1	2	0	0	0	0	1	
Force Appeals Finalised		13	11	17	20	12	20	15	9	19	11	18	7	7	12	11	10	15	13	1	16	5	83	
Force Appeals Upheld		2	4	5	6	2	6	4	2	4	3	3	1	0	3	2	3	1	2	1	1	0	13	
% Force Appeals upheld (only of upheld/not upheld)		16.7%	36.4%	31.3%	33.3%	16.7%	31.6%	30.8%	22.2%	22.2%	27.3%	20.0%	14.3%	0.0%	27.3%	18.20%	30%	6.7%	15.0%	100%	6.25%	0%	15.7%	26.0%

5) Total number of open cases		01/03/16	22/04/16	11/05/16	06/06/16	01/07/16	02/09/16	06/10/16	07/11/16	06/12/16	05/01/17	06/02/17	06/03/17	06/04/17	03/05/17	06/06/17	05/07/17	05/09/17	05/10/17	08/11/17	05/12/17
Complaints Cases		327	310	317	325	357	328	311	309	279	263	233	236	242	232	228	221	234	246	238	215
Allegations		1082	1055	1089	1109	1179	1097	998	1039	929	896	810	800	777	779	782	767	799	850	890	818



% of Total Complainants		Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	
% BME and Other Complainant		1%	10%	2%	6%	8%	8%	10%	8%	12%	11%	9%	7%	6%	7%	10%	8%	8%	8%	9%	9%	6.74%	9.88%	9.64%	6.70%
% White Complainant		74%	47%	67%	55%	50%	53%	47%	47%	59%	53%	63%	57%	58%	60%	55%	53%	48%	52%	62%	66.29%	65.43%	59.04%	59%	
% Not Stated Complainant																									
% Unknown Complainant		25%	41%	31%	39%	42%	39%	44%	46%	29%	37%	27%	4%	10%	7%	0%	5%	8%	8%	26.5%	24.72%	20.99%	30.12%	33.30%	
Number of BWV used by PSD										1	2	7	8	14	8	9	10	8	8	7	4	3	6	5	