

Advice and support services

There are many organisations that are independent from the police and other criminal justice agencies and provide a range of services for victims.



Below are just a few of the many organisations that might be able to provide advice and support. You will be able to find more on the internet. The Police Officer dealing with your case, or your Victim And Witness Liaison Officer, may also be able to signpost you to other local or more specialist services that you might find helpful.



women's aid
until women & children are safe
www.womensaid.org.uk



Victim Support

Free, independent and confidential help for people affected by crime

0845 456 6099

www.victimsupport.org.uk

Frank

Advice about drugs and information on local support organisations

0800 77 66 00

www.talktofrank.com

Samaritans

Confidential 24hr telephone support service

08457 90 90 90

www.samaritans.org

The Bridge (Sexual Assault Referral Centre)

Sexual assault service for men, women and children across Avon and Somerset

0117 342 6999

www.turntothebridge.org

Somerset and Avon Rape and Sexual Abuse Support

Support service for women and girls in the Avon and Somerset area who have experienced sexual violence

0808 801 0456

www.sarsas.org.uk

Men's Advice Line

Advice and support for men experiencing domestic abuse

0808 801 0327

www.mensadvice.org.uk

National Domestic Abuse Helpline

Run in partnership with Women's Aid and Refuge

0808 2000 247

www.nationaldomesticviolencehelpline.org.uk

Karma Nirvana

Support for victims of honour-based abuse and forced marriage

0800 599 9247

www.karmanirvana.org.uk

NSPCC FGM helpline

Free 24-hour advice and support to protect children from FGM

0800 028 3550

www.ncpcc.org.uk

Other useful sources of help & information

Criminal Injuries Compensation Authority (CICA)

A government organisation that can award compensation to victims of violent crime

0300 003 3601

www.justice.gov.uk.contacts.cica

Citizens Advice Bureau

Free independent and confidential advice to help people resolve legal, financial and other problems

08444 111 444

www.adviceguide.org.uk

National Centre for Domestic Violence

Emergency injunction service for domestic abuse victims, regardless of financial circumstances, race, gender or sexual orientation

0844 8044 999

www.ncdv.org.uk

Rape Aware

Advice, facts and information regarding rape

www.rapeaware.org