

# Avon and Somerset Constabulary Professional Standards Department (PSD) Performance Information - April 2019

Note: all quoted numbers below are as defined in; IOPC (Independent Office for Police Conduct) - Guidance on the recording of complaints under the Police Reform Act 2002

	Current Year	Previous Year
Total number of Complaints Recorded - Rolling 12-months	872	911
Total number of Complaints Recorded - April Year-to-Date	107	145

## 1) Recorded complaints and Early Interventions

	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19
Total No. Matters Recorded (CO's + EI's)	121	114	123	150	164	130	120	125	126	108	123	120	106	99
Total No. Complaints Recorded	68	59	68	91	71	81	66	76	76	71	75	76	61	60
Total No. Early Interventions	53	55	55	59	93	49	54	49	50	37	48	44	45	39
No. Successful Early Interventions	49	49	51	57	86	43	53	47	46	34	38	36	43	31
No. Unsuccessful Early Interventions	4	6	4	2	7	6	1	2	4	3	0	2	2	0
No. Live Early Interventions														5
% Successful Early Interventions	40%	43%	41%	38%	52%	33%	44%	38%	37%	31%	31%	30%	41%	31%
Early Interventions %<72 hours (3 working days)	32%	60%	93%	75%	71%	92%	95%	96%	93%	94%	96%	98%	91%	92%
Total No. Allegations recorded	129	147	188	192	174	164	190	131	122	156	150	141	121	107
Total No. of IX's (incl Claims)	46	54	33	46	53	62	44	58	58	35	57	64	54	58
Total No of Claims Only	16	17	8	14	23	25	22	20	21	11	20	25	13	17

## 2) Number of cases (CO and CM) subject to Special Requirements - split between Misconduct and Gross Misconduct

	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19
Gross Misconduct	4	5	2	3	8	7	3	6	2	9	4	5	5	1
Misconduct	1	8	2	1	5	5	1	3	1	1	5	3	4	4
Total	5	13	4	4	13	12	4	9	3	10	9	8	9	5

## 3) % of complaint investigations allocated to area/dept versus PSD in numbers and as a % of all

Allocation of Investigations into Complaints (Care as numbers slightly different than total reported)	Jul-18	%	Aug-18	%	Sep-18	%	Oct-18	%	Nov-18	%	Dec-18	%	Jan-19	%	Feb-19	%	Mar-19	%	Apr-19	%
Investigations Areas/Depts	1	1%	4	5%	1	2%	2	3%	0	0%	1	1%	0	0%	1	1%	0	0%	0	0%
Investigations PSD	14	20%	24	30%	8	12%	14	19%	12	16%	19	27%	13	17%	10	13%	11	18%	12	22%
Local Res. Area/Depts	35	50%	34	42%	40	61%	43	58%	48	66%	41	58%	53	71%	53	71%	41	67%	39	71%
Local Res. PSD	20	29%	19	23%	17	26%	15	20%	13	18%	10	14%	9	12%	11	15%	9	15%	4	7%
Total	70	100%	81	100%	66	100%	74	100%	73	100%	71	100%	75	100%	75	100%	61	100%	55	100%
Conduct allocated to PSD	11		13		6		7		6		14		11		9		10			

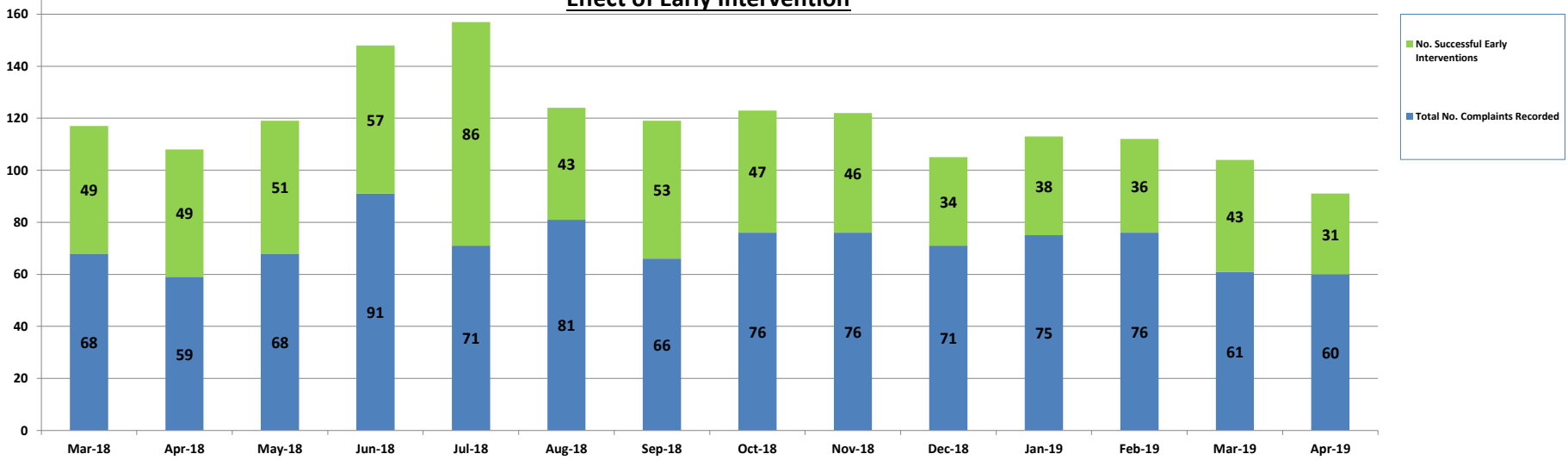
## 4) Appeals - Split between IOPC and Force. Number and % of those upheld

	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	YTD	Prv YTD
IOPC Non-recording appeals Upheld	0	2	1	0	0	1	1	0	0	0	1	1	0	0		
IOPC Investigations Appeals Upheld	0	0	0	0	0	1	2	0	0	1	0	0	0	0		
Force Appeals Finalised	10	13	11	10	22	9	10	10	20	14	10	12	16	16	16	13
Force Appeals Upheld	1	5	2	1	1	1	1	1	2	0	3	0	2	0	0	5
% Force Appeals Upheld	14.3%	40.0%	18.2%	12.5%	4.8%	10.0%	12.5%	12.5%	10.0%	0.0%	30.0%	0.0%	13.3%	13.3%	0.0%	45.5%

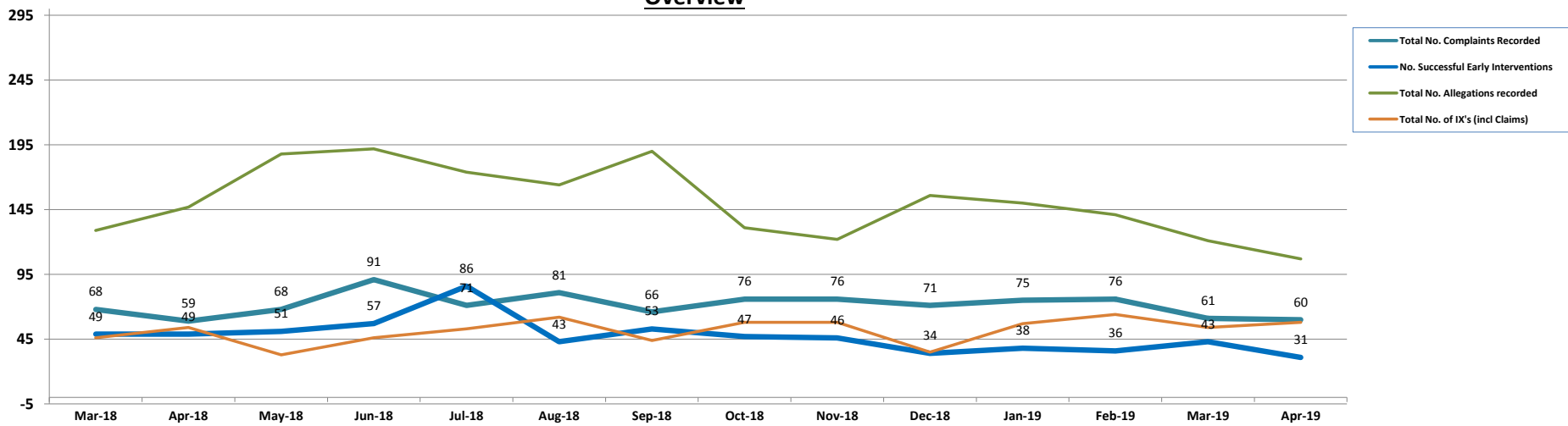
## 5) Total number of open cases

Open case as of:	5/3/18	5/4/18	2/5/18	11/6/18	4/7/18	3/8/18	5/9/18	3/10/18	7/11/18	4/12/18	3/1/19	4/2/19	6/3/19	2/5/19	9/5/19
Complaints Cases	233	228	227	242	258	264	269	278	276	272	283	245	232	216	209
Allegations	847	804	827	888	945	1011	983	1041	1022	1025	1058	978	959	945	914

### Effect of Early Intervention



### Overview



## 6) % of Total Complainants

	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19
% BME and Other Complainant	10.50%	6.75%	16.47%	7.30%	17.14%	4.49%	12.00%	16.00%	8.00%	8.40%	16.70%	7.78%	14.70%	17.40%
% White Complainant	52.30%	51.35%	55.29%	61.50%	57.14%	61.79%	47.00%	52.00%	61.33%	52.00%	59.50%	63.33%	60.00%	43.50%
% Not Stated Complainant	37.20%	36.50%	28.24%	27%	0.00%	31.46%	40.00%	27.00%	30.67%	31.32%	23.80%	28.89%	18.70%	30.40%
% Unknown Complainant	0.00%	5.40%	0.00%	4.20%	25.71%	2.24%	1.00%	5.00%	0.00%	8.40%	0.00%	0.00%	6.70%	8.70%
Number of BWV used by PSD	4	8	4	6	5	11	12	6	4	5	1	5	5	3