

Avon and Somerset Constabulary Professional Standards Department (PSD) Performance Information - August 2019

Note: all quoted numbers below are as defined in; IOPC (Independent Office for Police Conduct) - Guidance on the recording of complaints under the Police Reform Act 2002

	Current Year	Previous Year
Total number of Complaints Recorded - Rolling 12-months	880	909
Total number of Complaints Recorded - April Year-to-Date	380	370

1) Recorded complaints and Early Interventions

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19
Total No. Matters Recorded (CO's + EI's)	164	130	120	125	126	108	123	120	106	99	142	127	176	117
Total No. Complaints Recorded	71	81	66	76	76	71	75	76	61	60	79	75	102	65
Total No. Early Interventions	93	49	54	49	50	37	48	44	45	39	63	52	74	52
No. Successful Early Interventions	86	43	53	47	46	34	38	36	43	31	54	43	65	43
No. Unsuccessful Early Interventions	7	6	1	2	4	3	0	2	2	0	9	0	2	2
No. Live Early Interventions										5	5	6	7	7
% Successful Early Interventions	52%	33%	44%	38%	37%	31%	31%	30%	41%	31%	38%	34%	37%	37%
Early Interventions %<72 hours (3 working days)	71%	92%	95%	96%	93%	94%	96%	98%	91%	92%	71%	61%	97%	96%
Total No. Allegations recorded	174	164	190	131	122	156	150	141	121	107	151	132	189	156
Total No. of IX's (incl Claims)	53	62	44	58	58	35	57	64	54	58	66	51	56	50
Total No. of Claims Only	23	25	22	20	21	11	20	25	13	17	19	19	19	9
Total No. of IX DSIs Only										14	22	19	9	10
Total No. DSI IOPC Referrals										10	12	15	5	6
Total No. DSI Local Investigations										8	8	6	4	6

2) Number of cases (CO and CM) subject to Special Requirements - split between Misconduct and Gross Misconduct

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19
Gross Misconduct	8	7	3	6	2	9	4	5	5	1	7	2	5	5
Misconduct	5	5	1	3	1	1	5	3	4	4	6	1	6	2
Total	13	12	4	9	3	10	9	8	9	5	13	3	11	7

3) % of complaint investigations allocated to area/dept versus PSD in numbers and as a % of all

Allocation of Investigations into Complaints (Care as numbers slightly different than total reported)		Nov-18	%	Dec-18	%	Jan-19	%	Feb-19	%	Mar-19	%	Apr-19	%	May-19	%	Jun-19	%	Jul-19	%	Aug-19	%
Investigations Areas/Depts		0	0%	1	1%	0	0%	1	1%	0	0%	0	0%	1	1%	2	3%	3	3%	1	2%
Investigations PSD		12	16%	19	27%	13	17%	10	13%	11	18%	12	22%	18	17%	11	15%	17	17%	13	24%
Local Res. Area/Depts		48	66%	41	58%	53	71%	53	71%	41	67%	39	71%	74	69%	53	71%	70	69%	38	70%
Local Res. PSD		13	18%	10	14%	9	12%	11	15%	9	15%	4	7%	15	14%	9	12%	12	12%	2	4%
Total		73	100%	71	100%	75	100%	75	100%	61	100%	55	100%	108	100%	75	100%	102	100%	54	100%
Conduct allocated to PSD		7		6		14		11		9		10		14		5		9		8	

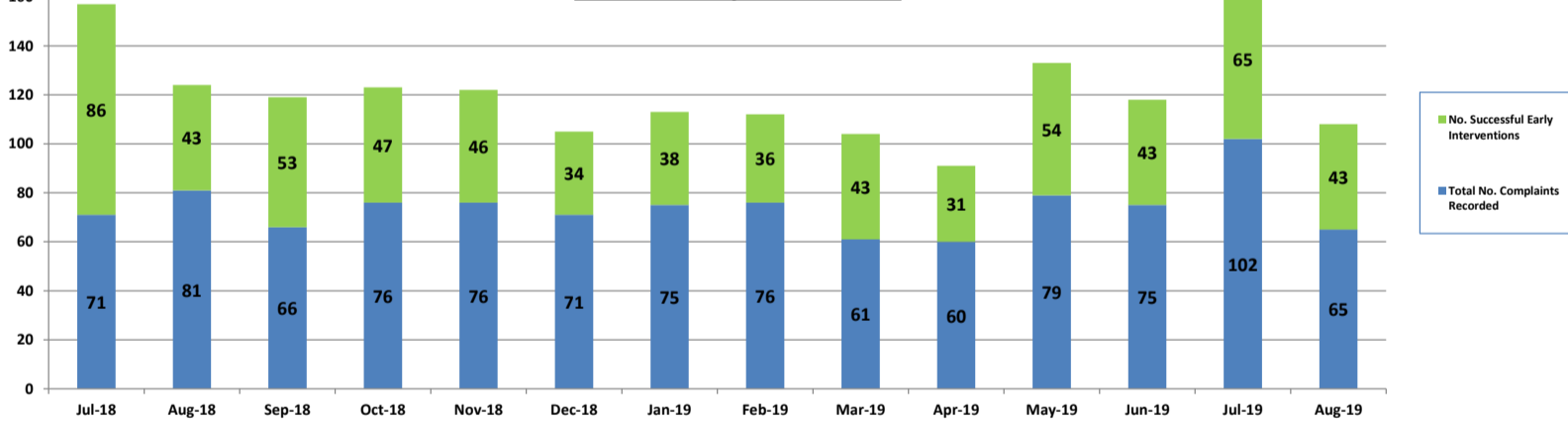
4) Appeals - Split between IOPC and Force. Number and % of those upheld

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19
IOPC Non-recording appeals Upheld	0	1	1	0	0	0	1	1	0	0	0	0	0	0
IOPC Investigations Appeals Upheld	0	1	2	0	0	1	0	0	0	0	0	0	1	0
Force Appeals Finalised	22	9	10	10	20	14	10	12	16	16	1	14	16	8
Force Appeals Upheld	1	1	1	1	2	0	3	0	2	0	0	3	3	0
% Force Appeals Upheld	4.8%	10.0%	12.5%	12.5%	10.0%	0.0%	30.0%	0.0%	13.3%	13.3%	0.0%	21.4%	18.8%	0.0%

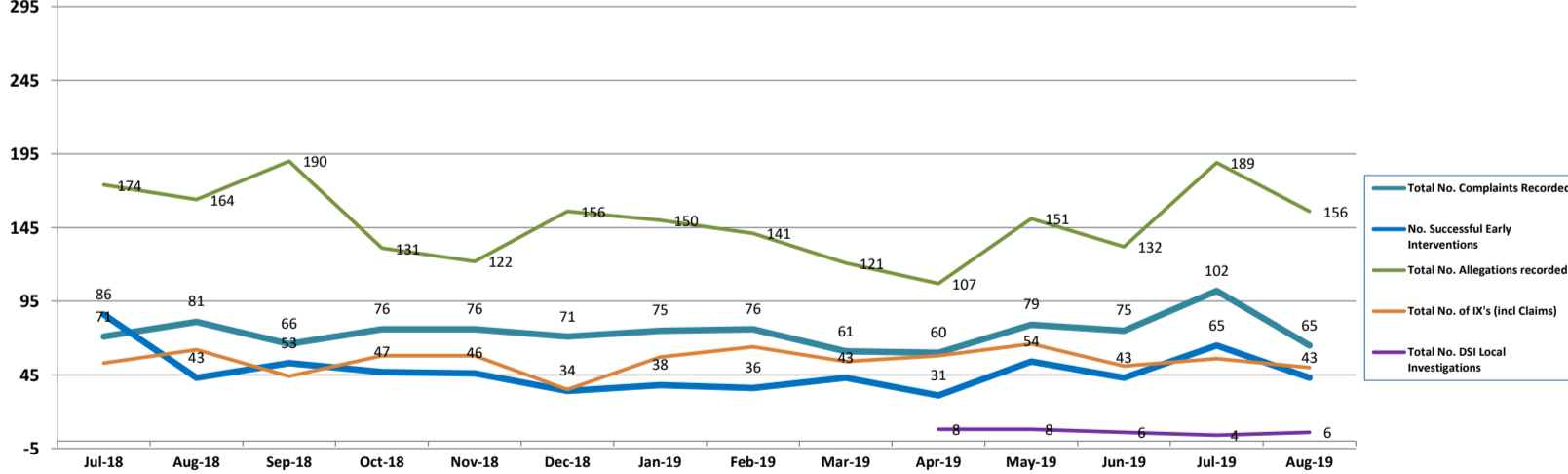
5) Total number of open cases

Open case as of:	11/6/18	4/7/18	3/8/18	5/9/18	3/10/18	7/11/18	4/12/18	3/1/19	4/2/19	6/3/19	2/5/19	9/5/19	5/6/19	3/7/19	8/8/19	4/9/19
Complaints Cases	242	258	264	269	278	276	272	283	245	232	216	209	219	212	238	221
Allegations	888	945	1011	983	1041	1022	1025	1058	978	959	945	914	874	853	897	859

Effect of Early Intervention



Overview



6) % of Total Complainants

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19
% BME and Other Complainant	17.14%	4.49%	12.00%	16.00%	8.00%	8.40%	16.70%	7.78%	14.70%	17.40%	15.49%	9.49%	12.15%	17.00%
% White Complainant	57.14%	61.79%	47.00%	52.00%	61.33%	52.00%	59.50%	63.33%	60.00%	43.50%	46.45%	54.31%	51.40%	43.00%
% Not Stated Complainant	0.00%	31.46%	40.00%	27.00%	30.67%	31.32%	23.80%	28.89%	18.70%	30.40%	38.06%	36.20%	33.65%	38.00%
% Unknown Complainant	25.71%	2.24%	1.00%	5.00%	0.00%	8.40%	0.00%	0.00%	6.70%	8.70%	0.00%	0.00%	2.80%	2.00%

Number of BWV used by PSD

	6	5	11	12	6	4	5	1	5	5	4	5	3	5
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