

Register

Energy Bills Support Scheme

Register now to receive a £400 non-repayable discount under the Energy Bills Support Scheme.

Start now >

From:

[Department for Business, Energy & Industrial Strategy](#)

Breakdown of the delivery process for each payment method:

- **direct debit customers** will receive the discount automatically as a reduction to the monthly direct debit amount collected, or as a refund to the customer's bank account following direct debit collection during each month of delivery
- **standard credit customers** and **payment card customers** will see the discount automatically applied as a credit to standard credit customers' accounts in the first week of each month of delivery, with the credit appearing as it would if the customer had made a payment
- **smart prepayment meter customers** will see the discount credited directly to their smart prepayment meters in the first week of each month of delivery
- **traditional prepayment meter customers** will be provided with redeemable vouchers or Special Action Messages (SAMs) from the first week of each month, issued via SMS text, email or post. Customers will need to take action to redeem these at their usual top-up point

Support with energy bills this winter



What is the Energy Bills Support Scheme?

- Over the past year, global energy prices have soared, with wholesale gas prices alone quadrupling. This has led to an unprecedented rise in household energy bills
- the Energy Bills Support Scheme will deliver a £400 non-repayable discount to eligible households to help with energy bills from October
- this is an £11.7 billion scheme which forms part of the £37 billion cost of living assistance package for consumers over winter 2022 to 2023
- the scheme will help around 29 million households across Great Britain
- there is no need to apply for the discount. Energy suppliers will deliver this support to GB households with a domestic electricity connection over 6 months from October 2022.

Text Message
Today 19:27

GOV-UK: According to our records, you are owed £400 under the new discounted Energy Bill Scheme. Please visit